

Integrated Care and Wellbeing Scrutiny Panel

13 September 2018

Commenced: 6.00pm

Terminated: 7.25pm

Present: Councillors Peet (Chair), T Smith (Deputy Chair), Billington, Boyle, Buglass, Cartey, Cooper, S Homer, Mills, Welsh, Wild.

Apologies for absence: Councillors Bowden, Gosling, Jackson, Taylor.

16. MINUTES

The minutes of the meeting of the Integrated Care and Wellbeing Scrutiny Panel held on 26 July 2018 were approved as a correct record.

17. QUALITY OF TAMESIDE CARE HOMES

The Panel welcomed Stephanie Butterworth, Director of Adult Services; Gill Gibson, Director of Quality and Safeguarding; and Tim Wilde, Team Manager, to receive an overview of residential and nursing care in Tameside and the work undertaken to drive improvement and quality.

The Care Quality Commission (CQC) registers and inspects every care home in England. All homes are inspected on a 'regular basis', with frequency determined by the current rating of each home. The inspection methodology focuses on five domains, to help inspectors answer questions on whether the provision is Safe, Effective, Caring, Responsive and Well-led. The lowest rating for a single or multiple domains will determine the homes overall rating.

It is only the CQC that holds regulatory powers to formally inspect care homes, however the Council does have some contractual powers to ensure people are receiving the right care to meet their needs. The Care Act does provide the authority with a statutory role in the event of market failure. Ms Butterworth advised that local policies are in place to safeguard residents by preventing placements to homes judged as inadequate and to work with existing residents and their families to provide alternative solutions and moves when appropriate.

The Panel heard that the Council and Clinical Commissioning Group work with individuals and their families to commission care home placements. The placement fee structure was discussed and it was confirmed that Tameside has a relatively low number of full fee payers when compared to other authority areas.

There are currently 38 care homes in Tameside, with a total of 1606 beds. This includes 27 residential homes with 1,038 beds and 11 nursing homes with 568 beds. At the 21 August 2018 the breakdown of CQC ratings was as follows:

- 0 homes rated Outstanding
- 20 homes rated Good
- 13 homes rated Requires Improvement
- 3 homes rated as Inadequate
- 2 homes are yet to be inspected

Ms Butterworth advised that further work is needed to encourage and support improvement within the sector. A new multi-agency Quality Improvement Team has been created to offer direct support to providers to improve the quality of service provision. The team's primary

focus will be placed on current homes rated Inadequate and Requires Improvement, with the ambition to move ratings to good and outstanding.

In order to inform future activity, panel members requested information and data for the CQC ratings for all care homes and for this to include a breakdown of each domain.

Resolved:

(1) That Ms Butterworth, Ms Gibson and Mr Wilde be thanked for attending the meeting.

(2) That a breakdown of CQC ratings by home be circulated by email to all panel members.

18. ESTABLISHMENT OF WORKING GROUP

The Chair invited panel members to express interest in joining the working group for the Quality of Tameside Care Homes. Interest was noted and it was confirmed that detail of future meeting dates and times are to be circulated by email in the coming weeks.

It was confirmed that efforts will be made, in the first instance, to meet the availability of all working group members. If difficulties do arise, and in order to prevent delay, meetings will be arranged based on the majority of members being available.

19. OVER THE COUNTER MEDICINE

The Panel signed off a letter that provided a collective and formal response for submission to the open consultation for Over the Counter Medicines. The Chair considered a response of the Scrutiny Panel to be something that can support the local decision making process in this area.

Resolved: That the response letter be submitted to the consultation and for it to be shared directly with the Care Together Director and Head of Medicines Management at the CCG.

20. CHAIR'S UPDATE

The Chair provided a verbal update on recent activity and future priorities for the Panel. This included the recent training for all scrutiny members and options for best practice examples to be incorporated into the future planning and scoping of scrutiny activity.

The Panel confirmed future work priorities to include:

- The Quality of Care Homes working group.
- The Chair to conclude past activity relating to Suicide Prevention.
- Impact of Welfare Reform – discussion on work programme priorities with information to be brought for consideration to the next meeting on 8 November 2018.

The Panel also heard that work has started to raise awareness of recent activity of the panel and to promote public participation. Messages are to be routinely posted on the Council's social media accounts with sign posts to the meeting dates, published papers and topics.

21. DATE OF NEXT MEETING

To note that the next meeting of the Integrated Care and Wellbeing Scrutiny Panel will take place on 8 November 2018.

22. URGENT ITEMS

The Chair reported that there were no urgent items for consideration at this meeting.

CHAIR